

Acciobiz Ltd 'TRES (TRansfer EXport Import)'

Privacy Policy

Acciobiz Ltd (also referred to as 'us' 'we', 'our company' etc.)

This privacy policy will explain how our organization uses the personal data we receive from you when you use our 'TRES (TRansfer EXport Import)' app (also referred to as 'our products', 'our software', 'our apps' etc.) produced as an extension for Microsoft Dynamics 365 Business Central.

Topics:

- What data do we collect and how?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- Privacy policies info
- How to contact us

What data do we collect and how?

Our Company collects the following data:

- Personal identification information (Name, email address, phone number, etc.) when you contact us by email or place an order for our products or services – this includes starting a free trial of our apps and purchasing.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.

NB. None of the DRAT app functionality once installed involves sending of your data to us.

How will we use your data?

Our Company collects your data so that we can:

- Process your order, provide product support.
- Email you with offers on other products and services we think you might like.

- Our Company may share your data with our partner companies so that they may offer you their products and services.

When Our Company processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

Our Company securely (and indefinitely) stores your data on our own servers or on Microsoft Azure servers

Marketing

Our Company would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out. You have the right at any time to stop Our Company from contacting you for marketing purposes or giving your data to other members of the Our Company Group. If you no longer wish to be contacted for marketing purposes, please contact us.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all your data protection rights. Every user is entitled to the following:

- The right to access - You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.
- The right to rectification - You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete information you believe is incomplete.
- The right to erasure — You have the right to request that Our Company erase your personal data, under certain conditions.
- The right to restrict processing - You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

- The right to object to processing - You have the right to object to Our Company's processing of your personal data, under certain conditions.
- The right to data portability - You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

(Email is preferred and the more reliable contact method)

Email us at: info@acciobiz.co.uk

Call us: +44 1223 96 96 73

Or send us a letter (to our registered office)

Privacy policies info

Our privacy policy applies only to our software, Microsoft will have their own documentation for Business Central and their Marketplace, which you should read. This privacy policy was last updated on 20 November 2020.

How to contact us

If you have any questions about this privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

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Or send us a letter (to our registered office)